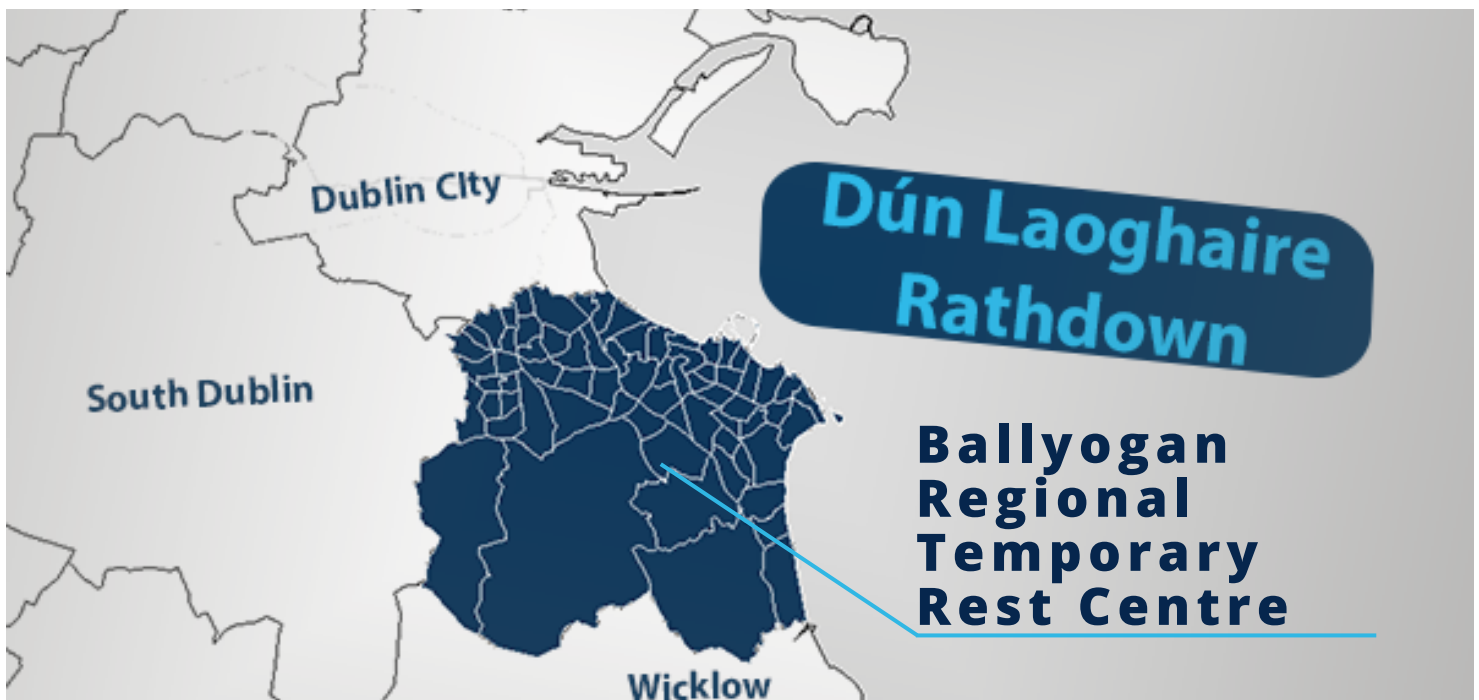


INFORMATION AND RESOURCES FOR UKRAINIAN CITIZENS IN DÚN LAOGHAIRE-RATHDOWN



WELCOME TO DLR

We are delighted to welcome you to our county. We know this wasn't a plan for you. With this orientation booklet we aim to overview local services and entertainment options in Dún Laoghaire-Rathdown that you might find helpful in finding your feet here.

We will update this booklet it regularly as and when the information changes. Feel free to let us know if there is anything we can help with by emailing Ukrainiansupport@sspship.ie. We hope this leaflet will be beneficial to you and your loved ones.

The objective of this leaflet is to provide you with information and resources that are available at the moment.

HOW TO USE THIS LEAFLET?

It would be difficult to get all the information in such a small document. For this reason, we use QR codes that direct you to additional resources and places. To use them, place a camera of your smartphone on the **QR code** to visit a designated webpage, or to see a Google map location.

In Ireland, we also use **EIRCODEs** for each address. If you type it in Google maps, it will show the location that you're looking for.



IRELAND



Almost 5 million people live in **Ireland**.

Ireland is famous for its music, culture, food, literature, stunning coastlines, castles, Celtic crosses, friendly people, castles, and St. Patrick's Day celebrations!



DUBLIN



Dublin; Irish: **Baile Átha Cliath**, is the capital and largest city of Ireland. Situated on a bay on the east coast, at the mouth of the River Liffey, it is in the province of Leinster and the Eastern and Midland Region. Dublin is famous for its cultural heritage and charming hospitality.



DÚN LOAGHAIRE-RATHDOWN

Dún Laoghaire-Rathdown (DLR) is an area in Dublin. It is part of the province of Leinster and the Eastern and Midland Region. The county has been home to many famous people over the years, including such writers as Joyce, Shaw and Beckett.



Southside Partnership DLR is a community development organisations which aims to address social inclusion and build vibrant communities in DLR.

SSP provides a range of **free support and services** that include:

- English language and communication classes
(daniela.naab@sspship.ie)
- Personal development courses and workshops
- Arts, crafts and cultural activities
- Afterschool and Homework Supports for Children
- CV preparation, job seeking and interview skills
- Self-employment information sessions
- Health & Wellbeing activities

www.southsidepartnership.ie
email: Ukrainiansupport@sspship.ie



HSE

The HSE provides **public health** and **social care services** to everyone living in Ireland. The HSE website is being updated regularly with the latest information on support for Ukrainian's arriving in Ireland and the health services they can avail of.

This page is available in English, Ukrainian and Russian.

EDoc is available for emergency appointments and every Ukrainian can access a routine GP appointment during working hours.

Contact staff on site in Ballyogan if you need to see a doctor or need a script renewed. Transport to doctor will be arranged, and an interpreter will be on hand if required to assist you with the appointment. All residents will have access to a GP service Monday to Friday and a GP Out of Hours Service.



hse.ie/Ukraine

SOCIAL WELFARE SUPPORTS



GENERAL INFORMATION about the Social Welfare supports for those arriving from Ukraine under the EU Temporary Protection Directive.



Income supports including Basic Income, Child benefit and Urgent Needs payments can be accessed through the local office. Payments are based on individual circumstances on case by case basis.

Services are available Monday to Friday at the **Intreo Centre in Dún Laoghaire.**

18-22 Cumberland Street, Dun Laoghaire, Co Dublin, A96 T209

phone: (01) 2145540

email: Dunlaoghairequeries@welfare.ie



POST OFFICE



Kennedys Post Office

Stepaside Ln, Kilgobbin,
Dublin 18,
D18 F685



GENERAL INFORMATION from **AnPost** about supporting the people of Ukraine including:

- Social Welfare Payments
- Physical Postal Address
- Send Money from Ukraine with no Fees
- FREE SIM Card
- Set up Current account
- Free Postage to Ukraine and more...



MAIN TRANSPORT



You can travel for free in LUAS for the moment.

Dublin Bus offers 7 days for free after arrival. You just have to show your Ukrainian passport or other identity card issued, or confirmation of status from the coordination group of a charitable organization related to the Ukrainian crisis.

You can plan your journeys using their websites.

LUAS is a tram/light rail system in Dublin, Ireland. There are two main lines: the Green Line, and the Red Line. www.luas.ie



DUBLIN BUS is a State-owned bus operator providing services in Dublin.

Dublin Bus is the largest bus operator in the city.

www.dublinbus.ie

CLOSEST STOPS TO THE BALLYOGAN TEMPORARY REST CENTRE



Ballyogan Wood Luas Station and bus stops are located on the Ballyogan Road about 4 minutes walk from the Temporary Rest Centre.

Bus Route number 63 goes from Kilternan to Dún Laoghaire via Ballyogan – access to Dún Laoghaire Dart Station, Dún Laoghaire Town Centre, numerous schools and sea front. Green Luas line goes to Dundrum and City Centre.

NEAREST SUPERMARKETS & PHARMACIES



Dunnes Stores



Spar



Dealz



Aldi



Lloyds Pharmacy



Haven Pharmacy



Boots Pharmacy



EDUCATION



The Adult Education Service is part of Dublin and Dún Laoghaire Education and Training Board (DDLETB South East).

The service provides placement in free English Language classes, information relating to other education services and access to Adult Guidance.

www.adulteducationsoutheast.com

NEAREST PARKS & PLAYGROUNDS



Samuel Beckett Civic
Campus Playground



Cabinteely
Park



Leopardstown Heights
Playground

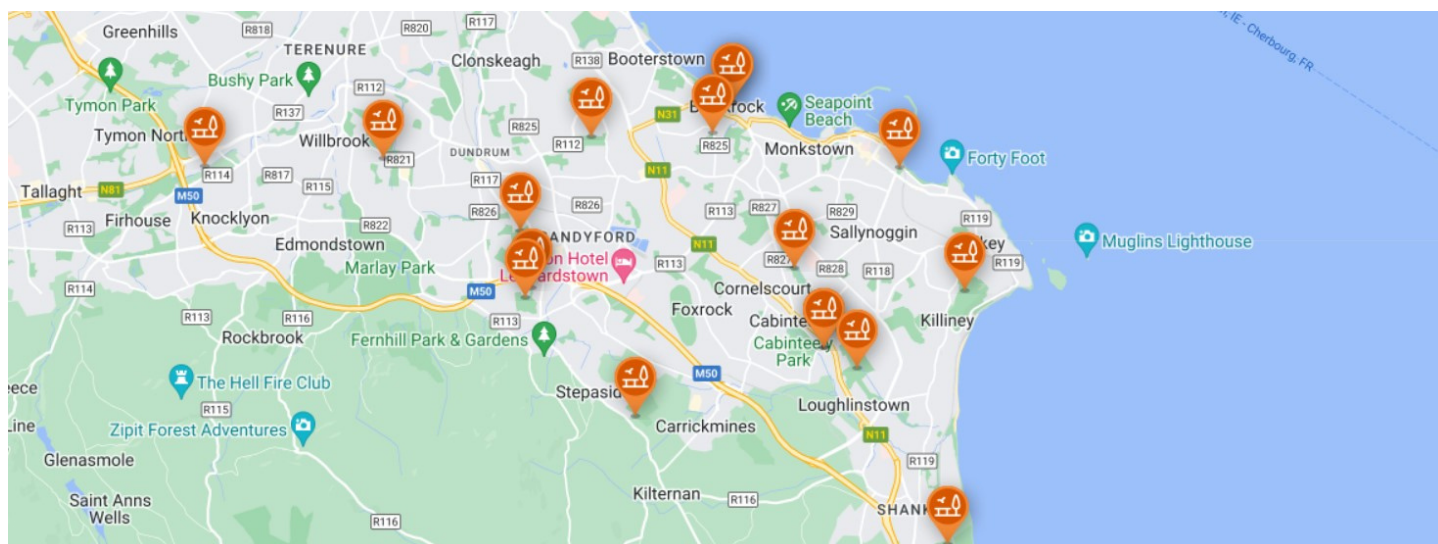


Kilbogget
Park



DLR PARKS & PLAYGROUNDS

There are plenty of wonderful parks in DLR, where you can spend time. Please scan the QR code to see the full list.



OTHER ACTIVITIES & PLACES



Dún Laoghaire Pier and Harbour

FREE



www.dlharbour.ie

Bray Head



ow.ly/P9ES50IR6sa

Hellfire club and Massey woods for walks



ow.ly/epuW50IPBQT

dlr Lexicon Library



www.libraries.dlrcoco.ie

Airfield Estate



free admission for
Ukrainians on
specific days

ow.ly/SPIx50IR4t7

Pearse Museum in St Enda's park



www.pearsemuseum.ie

Tennis in Bushy Park

PAID



www.bushytennispadel.ie

Russborough House



www.russborough.ie

Please also check Dublin Event guide free events updated weekly
www.facebook.com/DublinEventGuide

OTHER CENTRALISED ESSENTIAL INFORMATION



The Irish Government has centralised essential information for Ukrainians and their families who are arriving in Ireland. The site is available in English, Ukrainian and Russian. **bit.ly/IrelandResponseUkraine**



For comprehensive information on immigration, health, housing, education, rights, welfare and other areas of Irish life, please visit the **Citizens Information** Ukraine section. **bit.ly/3EK4vYy** Use google translate to read in Ukrainian.



Law and rights:

<https://bit.ly/3k86lsD>



Irish Refugee Council - Ukraine information note (updated 14 April) **bit.ly/3vcqBQ9**



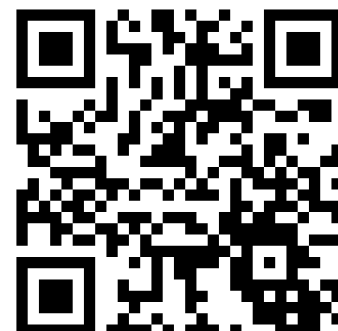
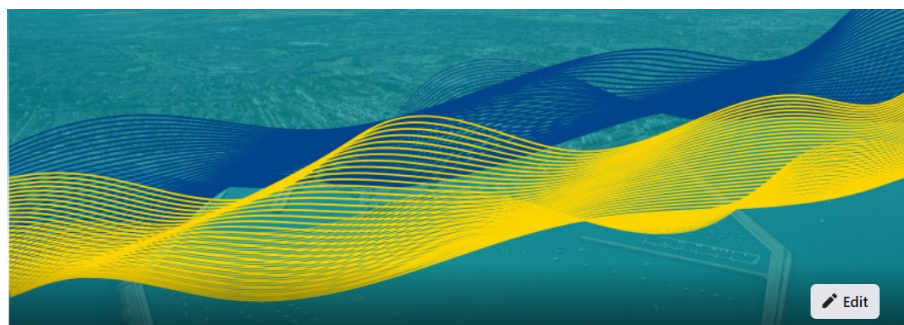
Doras **www.doras.org/info-for-ukrainian-nationals**



FACEBOOK GROUP



Southside Partnership DLR has created a public Facebook group: **Support Ukrainians in Dún Laoghaire-Rathdown** with resources and information for Ukrainian citizens and those who would like to support them in DLR. **Please join us and spread the word.**



**Support Ukrainians in Dún
Laoghaire-Rathdown**

Public group ·

Joined ▾

+ Invite

bit.ly/SSPUkraine

BALLYOGAN RESOURCE CENTRE

Ballyogan Family Resource Centre strives to support the people of Ballyogan to create a peaceful and inclusive community.

There will be a number of different activities offered based on needs, interests and group age.



BALLYOGAN PARISH HALL



Ballyogan Parish Hall will be used as a Community Hub for the delivery of social and recreational activities. It is within a 5 minute walk of the Rest Centre. A range of entertainment and social activities will be scheduled daily in this location for eg yoga, dance, etc.

A community hub is a building or space where members of a community tend to gather for group activities, social support, public information, and other purposes.



OTHER USEFUL INFORMATION & LINKS

Dún Laoghaire-Rathdown County Council is the authority responsible for local government in the county of DLR, Ireland Please use the accessibility button at the top of the web page to change to your language of choice. www.dlrcoco.ie



DLR PPN

information and resources for those providing assistance to Ukrainian refugees in Dún Laoghaire-Rathdown.



bit.ly/3rQ6NzX

COVID-19

Here's how you can reduce your risk of getting or spreading COVID-19.



bit.ly/3MLIBaj

SAFETY

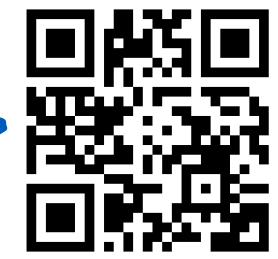
Ireland is generally a **safe** place to visit and live. The 2020 Global Peace Index ranks it as the 12th safest country in the world.

Dún Laoghaire is a great area. You are a little outside Dublin city but you can reach it by train or bus.



An Garda Síochána

Ireland's National Police and Security Service



bit.ly/3rOBhCB

IN AN EMERGENCY ALWAYS DIAL:
999 OR 112